RHC70s.org *member* privacy notice

(Using the ICO generated privacy notice)

This privacy notice tells you what to expect us to do with your personal information.

- Contact details
- What information we collect, use, and why
- Lawful bases and data protection rights
- Where we get personal information from
- How long we keep information
- Who we share information with
- How to complain

Contact details

Email

jon@rhc70s.org

What information we collect, use, and why

We collect or use the following personal information for **service updates or marketing purposes**:

- · Names and contact details
- Recorded images, such as photos or videos

Lawful bases and data protection rights

Under UK data protection law, we must have a "lawful basis" for collecting and using your personal information. There is a list of possible lawful bases in the UK GDPR. You can find out more about lawful bases on the ICO's website.

Which lawful basis we rely on may affect your data protection rights which are in brief set out below. You can find out more about your data

protection rights and the exemptions which may apply on the ICO's website:

- Your right of access You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. You can read more about this right here.
- Your right to rectification You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. You can read more about this right here.
- Your right to erasure You have the right to ask us to delete your personal information. You can read more about this right here.
- Your right to restriction of processing You have the right to ask us to limit how we can use your personal information. You can read more about this right here.
- Your right to object to processing You have the right to object to the processing of your personal data. You can read more about this right here.
- Your right to data portability You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. You can read more about this right here.
- Your right to withdraw consent When we use consent as our lawful basis you have the right to withdraw your consent at any time. You can read more about this right here.

If you make a request, we must respond to you without undue delay and in any event within one month.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

Our lawful bases for the collection and use of your data

Our lawful bases for collecting or using personal information for **service updates or marketing purposes** are:

• Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply,

except the right to object. To be clear, you do have the right to withdraw your consent at any time.

 Legitimate interests – we're collecting or using your information because it benefits you, our organisation or someone else, without causing an undue risk of harm to anyone. All of your data protection rights may apply, except the right to portability. Our legitimate interests are:

We run a website for a specific group of people who attended Royal Holloway College between 1965 and 1985. The information collected is:

- 1) Their name when a student,
- 2) The years they attended as a student,
- 3) The subject they studied,
- 4) Their name now.
- 5) A valid email address that they control
- 6) A Username and Password

The first three items of information are to establish their credentials to be part of the association, items 4 and 5 are to enable communication with them now and item 6 is to provide secure access to the website. Once they have joined the website they can optionally provide other information that they wish to share with other site members in order to make contact with people who they wish to contact. Members may also share photos, thoughts and memories and manage the way these are shared with other members. Members can update the information they share at any time.

Where we get personal information from

- Directly from you
- Schools, colleges, universities or other education organisations
- Publicly available sources

How long we keep information

The information you are required to confirm your membership – Name, Years attending and subject are considered public record and will be retained indefinitely. Any email address will be retained either to maintain communication or to record the fact that it should not be used in future. It will be removed from the email list whenever you unsubscribe from the list.

In addition to this you can choose to add a lot of information (including photos) to the website. These will be retained and available on the website unless you choose to leave or to change the access permissions to the information.

The rest of this section covers what happens when a member dies or the website owner dies!

When a member dies, and the website owner is informed, your account profile will be updated by the administrator / site-owner to reflect the fact, material you have uploaded will continue to be displayed unless you have informed the site otherwise. Other alumni will continue to be able to add material to your 'page'. Your details will be removed from the mailing list.

 This is conditional on the website owner being made aware of your death either by a family member (usually in response to an email that has been sent via the mailing list) or by a fellow alumni making the owner aware of the death (which the owner will endeavour to confirm prior to making any changes).

When the website owner dies, the website will continue to run until the hosting agreement or software licences or versions expire - but will potentially just stop running. It is the owner's intention that all rights to the material be passed on to the College for their Archive collection. Any member who has contributed photos who wishes this condition not to apply should notify the website owner.

Who we share information with

Data processors

Mailchimp - email provider service

This data processor does the following activities for us: They manage the distribution of emails and the service for the removal of any email address

where the recipient wishes to unsubscribe and to manage the removal of email addresses that are no longer valid.

Royal Holloway College Alumni Team

This data processor does the following activities for us: Where the applicant for the website is not known, to confirm or deny the fact that the requestor was indeed a student during the relevant period.

Royal Holloway College Archives (on my inability to continue to manage the website).

This data processor will ensure that the photo collection in particular will be retained indefinitely for posterity.

How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

Website: https://www.ico.org.uk/make-a-complaint

Last updated: May 2025